A Framework for Emergency Preparedness

Corey Roberts, AEMT, CHEC, AEM, HEPC
Triad Emergency Preparedness Solutions
1 CEU

Corey Roberts is the Disaster Recovery Coordinator for the Piedmont Triad Regional Council. He has Associate of Applied Science Degrees from Forsyth Technical Community College in Fire Protection and Emergency Preparedness Technology and a Bachelor of Science degree in Emergency and Disaster Management from Western Carolina University. He is a certified Associate Emergency Manager from the North Carolina Emergency Management Association and a certified Healthcare Emergency Manager from the North Carolina Office of Emergency Medical Services. Corey has 20+ years of experience as a public servant to his community serving as a firefighter, emergency medical technician, emergency manager for local government and a regional healthcare coalition planner. He has responded to several local, state, and federal disasters involving wildfire, hurricanes, tornadoes, and severe weather events.

Reconnecting the Dots: Medicaid Transformation Updates

Tara Larson, Vice President
Cansler Collaborative Solutions, Inc.
1 CEU

With over 33 years of experience in healthcare, from the direct delivery of services to the development and administration of state policy, Tara Larson offers the clients of Cansler Collaborative Resources, Inc. a wealth of knowledge and expertise in the administration of state and federal policies and regulatory requirements. From her initial work in the State's behavioral health facilities, to her ultimate responsibilities as Senior Deputy Director and Chief Clinical Operations Officer, and as interim Director of the State's Medicaid program, Tara has an understanding of the issues related to healthcare administration and management that is virtually unequaled in North Carolina. Also included in her vast experience is her tenure as the Deputy Director of the NC Division of Mental Health, Developmental Disabilities, and Substance Abuse Services where she had responsibility for oversight of central office, state facilities, and local programs. Tara also worked in the NC Division of Information Resources Management where she had responsibilities for the development of policy related to information technology implementation within the NC Department of Health and Human Services and served as the Statewide HIPAA Coordinator for non-DHHS state agencies. Tara's technical knowledge, combined with her facilitation skills and ability to focus on the real issues, continue to be of significant benefit to our clients.

Trends in ACH: Survey Findings and Litigations

Matt Wolfe, Partner
Parker Poe Attorneys & Counselors at Law
1 CEU

Matt Wolfe guides clients through the evolving legal and regulatory environment to meet their business needs and the needs of those they serve. Clients have relied on him to navigate federal and state health reform, Medicaid and Medicare changes, and a broad variety of health law and policy. He works proactively with clients to ensure compliance and minimize violations. Matt provides counsel to health care clients who are growing, exiting, or otherwise adapting to the increasingly complex health care industry.

Matt also helps clients resolve disputes with state government entities through administrative litigation. He has significant experience filing matters in the Office of Administrative Hearings and seeing them through contested case hearings and defending favorable decisions on appeal. Matt has also fought for patients directly so that they could access needed services. Matt's administrative, state, and federal litigation experience extends beyond health care to include other highly regulated fields such as education, energy, security, and transportation.

Matt's health care clients include health systems, acute care hospitals, psychiatric hospitals, physician practices, home health agencies, federally qualified health centers and look-alikes, hospice providers, behavioral health agencies, skilled nursing facilities, adult care homes, durable medical equipment suppliers, licensed professionals (e.g., physicians, nurses, licensed clinical social workers, respiratory therapists), and health IT and billing vendors.

Opioid Crisis and Pain Management in Residents

Scott Stewart, PharmD, Vice President of Clinical Services
Pharmcare USA
1 CEU

Scott Stewart, PharmD is the Vice President of Clinical Services with PharmcareUSA. One aspect of his many roles at PharmcareUSA is to develop clinical educational information for PharmcareUSA staff as well as current customers. He also participates in pharmacy regulatory compliance policy development that relates to both Operational and Customer Related policies and procedures. Scott has done multiple clinical presentations throughout the country and is passionate about educating his peers in the post-acute care setting.

He is a long-time member of the American Society of Consultant Pharmacists and is passionate about helping and bettering the lives of our geriatric community. Scott resides in Dallas, Texas area with his wife and young daughter. Actively inspiring all that know him by volunteering throughout his community with non-for-profit organizations.

Beyond The Basics in Pest Management

Don Summey, Sales and Service Manager
PMi Pest Management
1 CEU

Don has been in the pest control business for 25 years, serving in roles from technician to general manager. He is a North Carolina native and loves meeting and helping new people. Don is currently concentrating his efforts on bed bug work, including inspections, providing education and solutions to customers across North Carolina. Don is also a strong advocate for Hospice services. He has been married to his wife Carol for 30 years, has 2 children and a poodle named Charlie.

National Assisted Living Risk Retention Group (NALRRG)

Guest Speaker: Joseph V. Cavallo of Joseph V. Cavallo & Associates, Inc. (an Investigative Firm)
Venture Captive Management, LLC
1 CEU

Founded by a collection of ALF owners, the National Assisted Living RRG provides quality insurance solutions to the industry by the industry's best. Through NALRRG you will find great coverage perfectly tailored for the unique needs of your organization. Founded over a decade ago, NALRRG has been a safe and reliable source for risk transfer solutions for thousands of ALFs across the nation. Our Board of Directors prides itself on improving the industry by providing great insurance at a reasonable price.

NALRRG is managed by Venture Captive Management, LLC. VCM has managed and operated a litany of insurance companies and risk retention groups for nearly 20 years. Founded by industry veteran, Sterling Shuttleworth, VCM has the talent and resources to ensure that your risk needs are covered. Through an analytic approach, VCM turned the insurance industry on its head through the innovative application of group captives and RRGs. VCM provides business owners ultimate control at a profit.

Update From North Carolina Medicaid, Division of Health Benefits

Sabrena Lea, Associate Director for Long Term Service and Supports
North Carolina Medicaid, Division of Health Benefits
1 CEU

NC Medicaid and NC Health Choice programs help low-income parents, children, seniors, and people with disabilities receive care and services to improve their health and well-being.

The Good, the Bad, the Ugly

Evelyn Cook, Associate Director Statewide
Program for Infection Control and Epidemiology (SPICE)
University of North Carolina at Chapel Hill
1 CEU

As the Associate Director of SPICE, Ms. Cook is a principal lecturer at all SPICE infection control courses; consultant to all healthcare facilities (including nursing homes) in the state on infection prevention issues; and leads applied research projects in the area of infection control and epidemiology of infectious diseases. Evelyn served previously as Nurse Clinician and Nurse Liaison with the Duke Infection Control Outreach Network (DICON) for the Department of Medicine and PDC, PLLC at Duke University Medical Center. She has served as a SPICE consultant and has provided training, education, and consultation to hospitals, long-term care facilities, and other medical facilities to prevent and control healthcare-associated infections. She has assisted long-term care facilities in writing and developing infection prevention risk assessments, infection prevention plans and policies specific to the long-term care setting. A Registered Nurse and has National Board Certification in Infection Control, Evelyn is active in several professional organizations including North Carolina Association for Professionals in Infection Control (President 2005-06), National Association for Professionals in Infection Control and Epidemiology. She was named Practitioner of the Year in 2002 by the North Carolina Association of Professionals in Infection Control.

Complaint Intake and Health Care Personnel Investigations

Rita Horton, Section Chief
Division of Health Service Regulation (DHSR)
1 CEU

The Complaint Intake Unit is available to receive complaints regarding the care and services provided to patients/residents/consumers by health care facilities/agencies/homes licensed by the Division of Health Service Regulation. Each complaint is prioritized for investigation according the seriousness of the situation. Complaints are investigated by the appropriate licensing section within our division except for adult care homes.

Physical Plant Compliance as it Relates to Infection Prevention in Assisted Living Facilities

Jeff Harms, Acting Chief
Division of Health Service Regulation (DHSR)
1 CEU

Jeff Harms joined the Division of Health Service Regulation Construction Section in 2003 and has been an Engineering Supervisor since 2009. He is a graduate of the UNC Charlotte College of Architecture and has designed and constructed numerous buildings, including healthcare, in the private sector prior to state service. Jeff is a nationally certified Medical Gas Inspector and holds NC Building, Electrical, Mechanical and Plumbing contractor's licenses. In 2018, Jeff was appointed to the Facility Guidelines Institute's HGRC (Health Guidelines Revision Committee) which is a group that writes the physical plant standards for hospitals and outpatient facilities in the US.

Surviving an Outbreak: Action Items for Better Outcomes

Lauren Reavis-Ware, RN, MSN, MBA
RenCare Consulting, Inc
1 CEU

Lauren received both an Associate of Arts in Nursing and Bachelor of Science in Nursing from Gardner-Webb University (2007-2008) and later completed her Master of Science in Nursing Administration (2011). In 2013, she received a Master of Business Administration degree from Wake Forest University. She has served as President of RenCare Solutions, Inc. since 2009, an Adult Care Home management entity responsible for the operations and management of ACH communities in North Carolina. Additionally, she has been Chief Executive Officer for RenCare Consulting, Inc. since 2013, providing oversight and support of business including: resident care, systems operations, personnel, and financial functions. Lauren is a certified Adult Care Home administrator in North Carolina and Assisted Living Administrator in Virginia and is a member of numerous trade associations and volunteer organizations.

Re-Connecting During COVID-19: The Impact of Dementia

Melanie Bunn, RN, MS
Dementia Alliance
1 CEU

Melanie Bunn is Dementia Training Specialist for Dementia Alliance of North Carolina, Consulting Associate at the Duke University School of Nursing, and Trainer, Positive Approach to Care. Ms. Bunn also leads her consulting company, Bunn Consulting. Ms. Bunn received her undergraduate degree in nursing from the University of North Carolina-Chapel Hill, her Master's degree in Family Health Nursing from Clemson University and a Post-Master's Gerontological Nurse Practitioner Certificate from Duke University. She is a skilled and experienced advanced practice nurse and nurse educator, conducting over 200 presentations and trainings annually to health professionals, community organizations, first responders, families and other groups focused on the care and needs of people living with dementia and their families. She was part of the award winning Accepting the Challenge DVD with Teepa Snow. Her research efforts have focused on improving care of older people, especially those with cognitive impairment, through improving the education of inter-professional teams and families. She has volunteered as an Alzheimer's Support Group Facilitator for over 25 years.

Antibiotic Stewardship in Assisted Living

Leigh Holcomb, PharmD, BCGP
Southern Pharmacy Services
1 CEU

Leigh is the Lead Clinical Pharmacist with Southern Pharmacy in Kernersville, North Carolina. She has been working in long term care pharmacy for four years and is a Board-Certified Geriatric Pharmacist. She completed the SIDP Antimicrobial stewardship certificate program in 2018 and is heading up Southern Pharmacy's In-house Antibiotic stewardship. She also serves as an advanced pharmacy practice preceptor for fourth year pharmacy students at Wingate University School of Pharmacy and High Point University School of Pharmacy. She is a native of Lumberton, North Carolina and now resides in Winston-Salem with her husband, Travis and her two dogs, Bella Mae and Roscoe Dash.

The presentation will define antibiotic stewardship and discuss why there is a critical need across all care settings. Will introduce the core elements of an antibiotic stewardship program as defined by the CDC and discuss suggestions for development of a program in an assisted living facility. Will provide an overview of fundamental best practices and recommendations. The presentation will also address barriers and potential solutions that an assisted living facility may encounter while implementing an antibiotic stewardship program. We will discuss the need for patient and family education as an essential aspect of the stewardship program. It will also offer suggestions on how you can use your pharmacy partner to implement an effective stewardship program.

Adult Care Licensure Section

Megan Lamphere, MSW, Chief
Division of Health Service Regulation (DHSR)
1 CEU

The Division of Health Service Regulation oversees medical, mental health and adult care facilities, emergency medical services, and local jails. The Division checks to see that people receiving care in these facilities are safe and receiving appropriate care and that medical buildings are built only when there is a need for them.

Medication Administration Best Practices

Robbie White, RN
Topic: TBD
1 CEU

Robbie recently joined the Edgeway Pharmacy team in Kannapolis as a Nurse Consultant/IT support. Prior to that, he served as Director of Nursing at SeniorCare Pharmacy for 6+ years, performing nursing services, consulting, CEU classes, Med tech training, Quickmar, and IT services for customers and the pharmacy.

Robbie received his Associate degree in Nursing from Somerset Community College in 1985. He also received an Aircraft Mechanics degree from Somerset Vocational School in 1979 and holds a federal license as an A&P mechanic.

The Value of Accreditation

Denise Hobson, Program Director, Assisted Living & Behavioral Health
Accreditation Commission for Health Care
1 CEU

Denise Hobson joined the Accreditation Commission for Healthcare (ACHC) in May 2020 as Program Director for Assisted Living and Behavioral Health. She has over 31 years of experience serving the home and community-based industry.

Denise is a Registered Nurse with a Bachelor of Science in Nursing from Winston-Salem State University. She began her home care career with a private organization that offered programs such as home health, private duty, CAP Waiver programs, long-term care, hospice, and infusion nursing. She served as Director of Daily Operations for 11 years.

Denise later transitioned to a hospital-based complex organization, where she served for 14 years as Executive Director of Home Health. Key responsibilities included directing the provision of quality patient care for a multidisciplinary team through continuous quality improvement, policy development and implementation, designing and leading Performance Improvement activities, and measuring and validating regulatory compliance.

After 25 years as a provider, Denise then moved further into the compliance and regulatory industry. She was named Executive Director for the North Carolina Independent Assessment Entity, which also serves as a leader nationwide and is certified by the Centers for Medicare & Medicaid Services (CMS) as a Quality Improvement Organization. Organization-wide products of service included aging and disability support, behavioral health, correctional mental health, and sex offender management. Denise also developed partnership-focused efforts and offered educational training to support provider quality and regulatory compliance efforts.

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